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33155 Annapolis
Wayne, MI 48184

February 8, 2007

Mr. Steve Carpenter
Senior Vice President
Crothall Facilities Management, Inc.
955 Chesterbrook Blvd.
Suite 300
Wayne, PA 19087

Dear Steve:

I want to express my appreciation for the level of service we are receiving from Crothall Healthcare and allow this correspondence to serve as a letter of recommendation.

While keeping our facility up to quality standards is not an easy task, I feel confident that Wade Phillips and the supporting Crothall team consistently strive to meet or exceed our expectations. They have created a strong, positive and supportive relationship with the department managers and staff throughout the hospital. The goals and standards they have developed contribute to the pillars of success set forth by our facility.

I look forward to continuing our relationship with Crothall in the future and I am pleased to have them as part of our team.

Sincerely,

Tom Kochis
Division President
Oakwood Annapolis Hospital